

PASSWORD RESET FOR SMs – MFA

When a Security Manager needs to reset their own password, the individual must complete the password reset for Security Managers. The Security Manager can go to NFA's website and select Password Reset for Security Managers.

Password Reset for Security Managers

NFA allows Security Managers to obtain a temporary password and unlock their Online Registration System (ORS) account.

To reset the password, NFA requires the following information to confirm identity and complete the reset process:


- User Name (ID used to log on to the system)
- Security information

If any of this information is unavailable, please contact the [NFA Information Center](#) to have your password reset.

Unlock your ORS account

[RESET ORS PASSWORD](#)

Or they can select the "Forgot your Password?" link on the ORS logon page.



To keep your account more secure, NFA has implemented Multi-factor Authentication (MFA) for our external applications such as ORS, EasyFile Plus, DDOC, RFS, BasicDE, and Exemptions. For more information, please go to our website with the link below.

[Multi-Factor Authentication FAQs | NFA \(futures.org\)](#)

Please note: You are accessing a system containing CFTC records. Your usage may be monitored, recorded, and subject to audit, and, by your use, you consent to monitoring and recording. Unauthorized use of the system is prohibited and subject to criminal and civil penalties. The CFTC requires that you use a complex password for accessing CFTC records and that you change your password at a regular interval.

[System Requirements](#)

ORS will not be available for use Monday through Friday from 8:00 p.m. until approximately 10:00 p.m. CT.

Username


Password

[Forgot your password?](#)

[Sign in](#)

Once the Security Manager begins the process to reset the password, they are instructed to enter the username associated with the account.

[← Cancel](#)



The Password Reset process will allow users to unlock their account.
To reset a password, NFA requires the following information:

- User Name
- Email Address

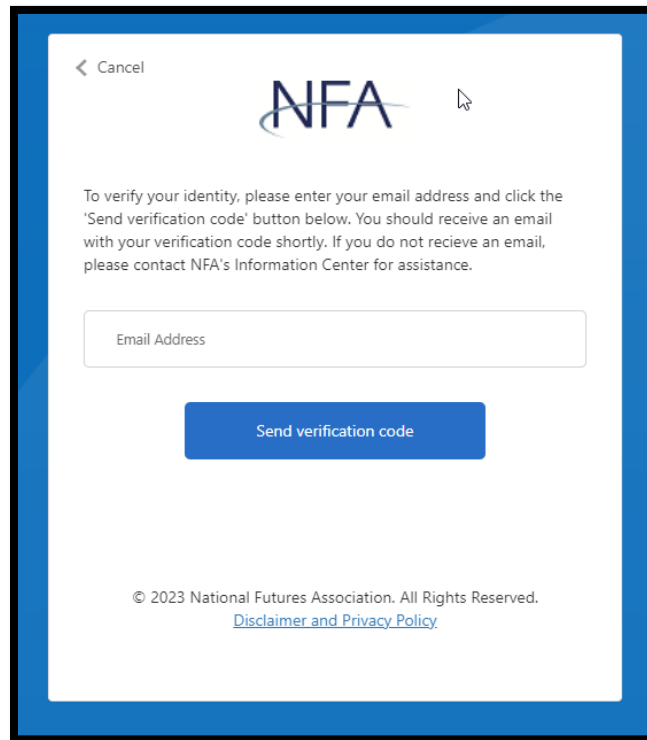
If you do not have a username or email address, please contact [NFA's information center](#) for assistance.

To begin, enter your username below.

[Continue](#)

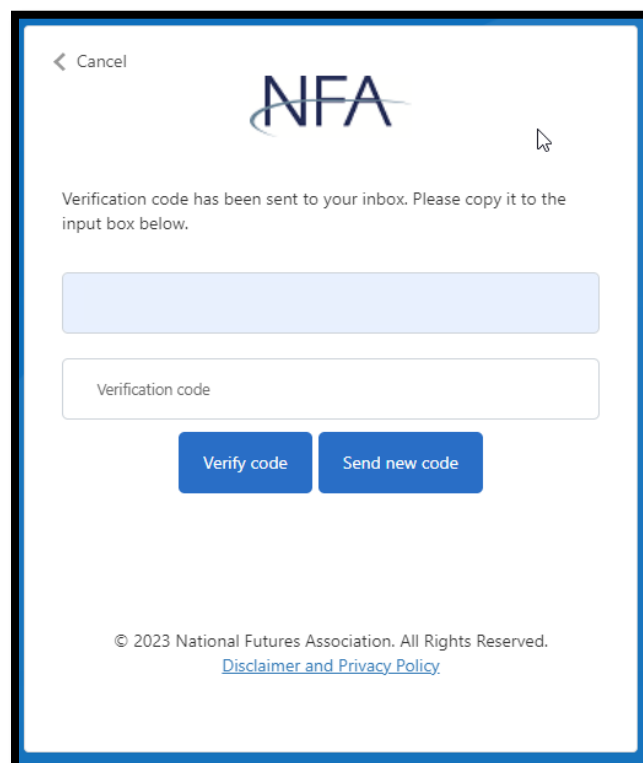
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[Disclaimer and Privacy Policy](#)

After providing the username the Security Manager will be instructed to enter the email address associated with the account. **It is important to note that the email address used below is the one provided in the firm's User Management list [when the individual was either added as a Security Manager or when the enrollment form was submitted].** After filling in the email address, click Send verification code. This code will be sent to the email address provided.



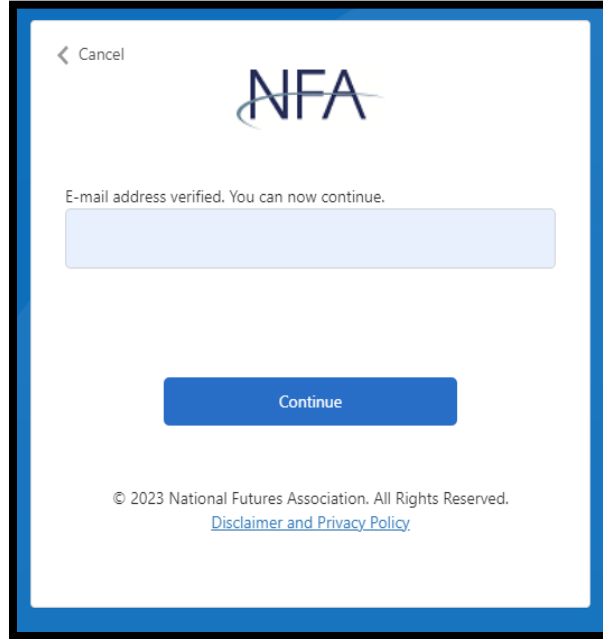
The screenshot shows a mobile application interface for NFA. At the top left is a back arrow and the word "Cancel". The NFA logo is centered at the top. Below the logo is a paragraph of text: "To verify your identity, please enter your email address and click the 'Send verification code' button below. You should receive an email with your verification code shortly. If you do not receive an email, please contact NFA's Information Center for assistance." Below this text is a white input field with the placeholder text "Email Address". Underneath the input field is a blue button with the text "Send verification code". At the bottom of the screen, there is a copyright notice: "© 2023 National Futures Association. All Rights Reserved." followed by a blue link for "Disclaimer and Privacy Policy".

Next, the Security Manager will enter the code sent to the email provided and click "Verify Code" or "Send new code" (if the code was unsuccessful).

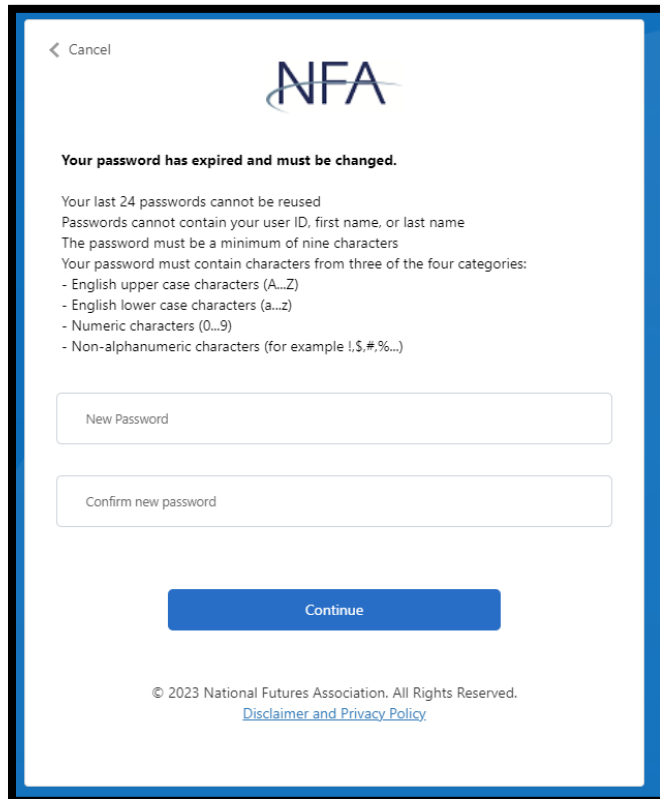


The screenshot shows the next step in the NFA verification process. At the top left is a back arrow and the word "Cancel". The NFA logo is centered at the top. Below the logo is a paragraph of text: "Verification code has been sent to your inbox. Please copy it to the input box below." Below this text is a light blue input field. Underneath that is a white input field with the placeholder text "Verification code". Below the input fields are two blue buttons: "Verify code" and "Send new code". At the bottom of the screen, there is a copyright notice: "© 2023 National Futures Association. All Rights Reserved." followed by a blue link for "Disclaimer and Privacy Policy".


After entering the code successfully, the Security Manager will receive a message that the email was verified and should click "Continue".



The Security Manger will then create a new password to logon to NFA Online Registration System.



The Security Manager then must re-enter the username and the newly created password to logon to NFA Online Registration System.



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Username

Password

[Forgot your password?](#)

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